

As most of you know, Indiana is now under the "Stay at Home" order, and all non-essential businesses must close. Please be assured that banking is considered an essential service and Crossroads Bank is open to serve you.

As you consider all that is happening, please keep in mind:

1. Accounts are Safe:

You can be secure in the knowledge that your deposits are safe with us. All deposits are insured by the FDIC up to \$250,000 per depositor. Since 1933, no depositor has ever lost a penny of FDIC-insured funds.

2. Beware of Fraud:

Please use this as a reminder to remain vigilant for cyber scams related to the COVID-19. Criminals may send emails with attachments or links to fraudulent websites to trick victims into revealing sensitive information. Use extreme caution with social media, texts, or calls related to COVID-19.

3. Customer Resources:

We are here to serve you through our various banking services, including online, mobile, telephone, drive-up, ATM, and by appointment at any of our convenient banking centers.

4. Call Your Banker:

Please reach out to us if you are experiencing financial hardship during these unprecedented times. Please call us at 260-563-3185 and ask to speak to your local banking representative. We are here to help you find solutions.

Continue to practice social distancing and wash those hands. Since 1920, Crossroads Bank has remained committed to serving our communities. Together, we will overcome this challenging period.

Sincerely,

Roger Cromer
CEO/President